

**TATA CAPITAL LIMITED**  
**Address and Area of Operation of Banking Ombudsman**

The details of the Nodal Officer and Principal Nodal Officer of Tata Capital Limited as per the Reserve Bank - Integrated Ombudsman Scheme, 2021 and the details of the RBI Ombudsman are given below:

| SN | Centre  | Name, Designation, Address & Contact Details   | Zone/Area of Operation  | Name & Address of the Office of Banking Ombudsman  |
|----|---------|--|---|--|
| 1. | South 1 | Mr. Vaman N., Nodal Officer<br><br>Address:<br>Tata Capital Ltd, No.82/1, 1 <sup>st</sup> Floor,<br>Krishna Tower, Richmond Road, Opp. Tata Motor Finance, Near Wakf Board,<br>Bangalore – 560025<br><br>Tel No.: 080-67733103<br>Email:<br><a href="mailto:vaman.n@tatacapital.com">vaman.n@tatacapital.com</a>                 | Tamil Nadu,<br>Andaman and<br>Nicobar Islands,<br>Karnataka,<br>Andhra Pradesh,<br>Telangana,<br>Kerala, Union<br>Territory of<br>Lakshadweep and<br>Union Territory of<br>Puducherry             | Complaint Lodging portal<br>of Ombudsman-<br><a href="https://cms.rbi.org.in/">https://cms.rbi.org.in/</a> |
| 2. | South 2 | Mr. Sains Mathew, Nodal Officer<br>(Motor Finance Division, Erstwhile<br>TMFL)<br><br>Address: Kuber's, 2nd Floor, Old No.<br>425, New No. 42, Pantheon Road,<br>Egmore, Chennai-600008, Tamil<br>Nadu.<br><br>Tel No: 7559978999<br>Email ID:<br><a href="mailto:sains.mathew@tatacapital.com">sains.mathew@tatacapital.com</a> | Bangalore 1 & 2<br>Hospet<br>Hubli<br>Mangalore<br>Hyderabad<br>Warangal<br>Vijayawada<br>Cuddapah<br>Visakhapatnam<br>Chennai 1 & 2<br>Coimbatore<br>Madurai<br>Tirunelveli<br>Cochin<br>Calicut | Complaint Lodging portal<br>of Ombudsman<br><a href="https://cms.rbi.org.in/">https://cms.rbi.org.in/</a>  |
| 3. | North 1 | Mr. Deepak Aggarwal, Nodal<br>Officer<br><br>Address:<br>Tata Capital Ltd. SCO-4, Sector-16,<br>Faridabad 121001, Haryana<br><br>Tel No.: 0129-4366108<br>Email:<br><a href="mailto:Deepak.Aggarwal@tatacapital.com">Deepak.Aggarwal@tatacapital.com</a>   | Delhi, Uttar<br>Pradesh,<br>Uttarakhand,<br>Haryana, Punjab,<br>Union Territory of<br>Chandigarh<br>Himachal<br>Pradesh, and<br>Rajasthan and<br>State of Jammu<br>and Kashmir                    | Complaint Lodging porta<br>of Ombudsman-<br><a href="https://cms.rbi.org.in/">https://cms.rbi.org.in/</a>  |
| 4. | North 2 | Mr. Akash Tiwari, Nodal Officer<br><br>Address:<br>The Corenthum, tower-A, 1st floor,<br>A-217, Sector 62, Noida, Uttar<br>Pradesh – 201309<br><br>Tel No: 8655772460<br>Email ID:<br><a href="mailto:tiwari.akash@tatacapital.com">tiwari.akash@tatacapital.com</a>   | Alwar<br>Rohtak<br>Jaipur<br>Ajmer<br>Jodhpur<br>Chandigarh &<br>Jammu<br>Jalandhar<br>Karnal<br>Gurgaon  | Complaint Lodging portal<br>of Ombudsman<br><a href="https://cms.rbi.org.in/">https://cms.rbi.org.in/</a>  |

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|    |        |  | Delhi<br>Noida<br>Moradabad<br>Agra<br>Lucknow<br>Kanpur<br>Allahabad<br>Varanasi   |  |
| 5. | East 1 | Mr. Sumanta Saha, Nodal Officer<br><br>Address:<br>Tata Capital Ltd, 11 <sup>th</sup> Floor, P S<br>Srijan Tech Park, DN 52, Saltlake,<br>Sector V, Kolkata – 700091<br><br>Tel No.: 033-66208994<br>Email:<br><a href="mailto:Sumanta.Saha@tatacapital.com">Sumanta.Saha@tatacapital.com</a>  | West Bengal,<br>Sikkim, Odisha,<br>Assam, Arunachal<br>Pradesh,<br>Manipur,<br>Meghalaya,<br>Mizoram,<br>Nagaland,<br>Tripura, Bihar and<br>Jharkhand   | Complaint Lodging portal<br>of Ombudsman-<br><a href="https://cms.rbi.org.in/">https://cms.rbi.org.in/</a> |
| 6. | East 2 | Mr. Gautam Singh, Nodal Officer<br><br>Address:<br>Jha Niwas, Opposite Yuvraj palace<br>Diversion Road, Doranda, Ranchi –<br>834002<br><br>Tel No: 7488092557<br>Email ID:<br><a href="mailto:singh.gautam@tatacapital.com">singh.gautam@tatacapital.com</a>   | Guwahati-Ulubari<br>Jorhat<br>Kolkata - Rene<br>Tower<br>Howrah<br>Durgapur<br>Siliguri<br>Purnea<br>Muzaffarpur<br>Patna<br>Bhubaneshwar<br>Sambalpur<br>Dhanbad<br>Ranchi<br>Bilaspur<br>Raipur | Complaint Lodging portal<br>of Ombudsman<br><a href="https://cms.rbi.org.in/">https://cms.rbi.org.in/</a>  |
| 7. | West 1 | Mr. Roshan Londhe, Nodal Officer<br><br>Address:<br>Tata Capital Ltd., Lodha I-Think<br>Techno Campus Building, Building<br>B, 4 <sup>th</sup> Floor, Off Pokhran Road No<br>2, Thane (West) 400 607<br><br>Tel No.: 022-61827365<br>Email:<br><a href="mailto:roshan.londhe@tatacapital.com">roshan.londhe@tatacapital.com</a>                                  | Maharashtra,<br>Goa, Gujarat,<br>Madhya Pradesh,<br>Chhattisgarh,<br>Union Territories<br>of Dadra and<br>Nagar Haveli,<br>Daman and Diu  | Complaint Lodging portal<br>of Ombudsman-<br><a href="https://cms.rbi.org.in/">https://cms.rbi.org.in/</a> |
| 8. | West 2 | Mr. Prerak Bhargava, Nodal Officer<br>(Motor Finance Division, Erstwhile<br>TMFL)<br><br>Address: The Link Office No 308-<br>311 3rd Floor Vijay Char Rasta<br>Navrangpura Opposite passport<br>office Ahmedabad<br>Gujarat - 380009<br><br>Tel No: 9887615040 Email ID:<br><a href="mailto:prerak.bhargava@tatacapital.com">prerak.bhargava@tatacapital.com</a> | Andheri<br>Nashik<br>Thane<br>Nagpur & Nanded<br>Aurangabad<br>Kolhapur<br>Pune & Vashi<br>Ahmedabad<br>Rajkot & Bhuj<br>Vadodara & Surat   | Complaint Lodging portal<br>of Ombudsman<br><a href="https://cms.rbi.org.in/">https://cms.rbi.org.in/</a>  |

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|    |   |   | Bhopal<br>Gwalior<br>Indore<br>Satna |   |
| 9. | - | Ms. Sona S. Gaharwar, Principal Nodal Officer<br>Address:<br>Tata Capital Ltd., Lodha I-Think Techno Campus Building, Building B, 4 <sup>th</sup> Floor, Off Pokhran Road No 2, Thane (West) 400 607<br>Tel No.: 022-61827365<br>Email:<br><a href="mailto:sona.gaharwar@tatacapital.com">sona.gaharwar@tatacapital.com</a> |                                      | Complaint Lodging portal of Ombudsman-<br><a href="https://cms.rbi.org.in/">https://cms.rbi.org.in/</a> |